



Individual and Small-Group Lessons: Terms and Conditions

The following policies apply to all individual and small-group lessons through ESL Advantage:

Schedule:

1. Student and teacher will meet at agreed-upon times and locations, whether Online or In Person.
2. Student may increase, cancel, skip, or suspend lessons at any time by mutual agreement, without additional cost, provided 24-hour advance notice is given to the teacher.
3. Teachers will make every effort to maintain a student's preferred lesson time from week to week. However, if a temporary or permanent change of lesson time/day is necessary for a teacher, the student will be informed about this change as soon as possible so that an alternative schedule can be arranged.
4. If a student suspends lessons for more than 2 weeks, it is possible that a student's preferred meeting time may be permanently given to a different student.

Format:

1. For Online lessons, Teacher will provide a link to either MS Teams or Google Meet. Student is responsible for downloading any needed software to ensure a reliable connection.
2. For In-person lessons, Student and teacher will meet at an agreed-upon convenient location.
3. For both Online and In-person lessons, prompt starting and ending times will be maintained. Reasonable consideration will be given for any unexpected difficulties or delays.

Content:

1. Student and teacher will agree together on lesson content. Changes to content can be made at any time, depending on preference and overall goals.
2. Student will be responsible for the cost of any necessary student textbooks, notebooks, and supplies. Teacher may provide additional resources from time to time, free of charge.
3. For Online lessons, Student will be responsible for having materials ready, including printing resources as needed. Student must have either an internet-capable computer with a camera and microphone, or a video smartphone, as well as a quiet place to participate in lessons without distraction.

Cost:

1. Lesson cost is based on the price of a 60-minute session and is available on our website.
2. Private tutoring payments must be made no later than the day of tutoring. Advance payment is also accepted. Student may pay for one lesson at a time or for a block of lessons, according to their preference.
3. Payments can be made in person by cash or check, or online by credit card or Zelle bank transfer. Checks should be made out to 'Advantage Services.' Please note a 3.1% processing fee is charged for credit card payments.
4. If a student arrives late or fails to come to a lesson (either Online or In-person) without notifying the teacher at least 24 hours in advance, the student will be charged the full session fee.
5. Cancellations due to unexpected emergencies or bad weather conditions will be given special consideration.
6. Payment of lesson fee indicates agreement with these student policies. Any questions or concerns can be directed to info@esladvantage.org

Thanks for choosing ESL Advantage!

ESL Advantage reserves the right to change the program content, schedules, cost, and provision of programs.